

Part A - General Enquiries

Precision Group Collection Statement - General Enquiries

Precision Group of Companies Pty Ltd is a group of Australian based private property investment companies and includes the companies listed at <https://www.precision.com.au/precision-group-list-of-companies> (**Precision Group, we, us, our**).

We recognise the importance of protecting personal information and respect your rights to privacy under the *Privacy Act 1988* (Cth) and the *Privacy Act 2020* (NZ) (**Privacy Laws**). We are committed to collecting, using, holding and disclosing personal information fairly, and transparently.

Please read this notice carefully, as it will have important consequences for you in relation to the collection, use and disclosure of your personal information provided to us in connection with any general enquiries you make to Precision Group.

1. Precision Group is the entity collecting your personal information. You can contact us by email at PrivacyMatters@precision.com.au, or by post at Precision Group of Companies, Level 25, 9 Castlereagh Street, Sydney NSW 2000. In New Zealand, you can contact us by email at info@shore-city.co.nz
2. We will collect your personal information directly from you when you submit a general enquiries request through our website, social media accounts, any associated mobile applications, or other online channels we use to promote or provide information about our business or centres.
3. We collect your personal information for the primary purpose of responding to general enquiries submitted to us in relation to Precision Group or any of our companies or centres. Further to this purpose, we may collect and use your personal information to:
 - a. administer competitions, promotions, events and related activities;
 - b. provide, manage and improve our products and services, and to seek feedback about them;
 - c. to comply with applicable laws, regulations, court orders and legal processes;
 - d. to investigate or report suspected unlawful activity, and to protect, enforce or defend our rights;
 - e. for any purpose disclosed to you and consented to by you, or that you would otherwise reasonably expect; and
 - f. to operate our business, including administrative functions such as billing, accounting, auditing and record-keeping.
4. We may also use your personal information for direct marketing purposes, including to send you notifications and promotional material about our centres, retailers, products, services, events and offers. You may opt out of receiving marketing communications at any time by using the unsubscribe function in any electronic message we send you, or by contacting our Privacy Officer using the details in paragraph 1.

5. If we do not collect your personal information in connection with the purposes outlined in paragraph 3, we may be unable to assist you or provide further information in relation to your general enquiry.
6. We may disclose your personal information to our related entities, third party service providers and other organisations set out in our Privacy Policy, for the purposes described in paragraphs 3 and 4.
7. We may disclose your personal information to our related entities and service providers in Australia, New Zealand, the Philippines, the United States of America and countries in Europe for reporting, security, administrative and operational support. We take reasonable steps to ensure that personal information disclosed to service providers is handled securely and confidentially, including by using encryption during transmission. We will only disclose your personal information where you have consented to the disclosure of your personal information for use, storage and processing by those overseas recipients.

If you provide us with this consent, you understand and acknowledge that:

- a. your personal information may be disclosed to overseas recipients for purposes in connection with our business operations;
- b. Australian Privacy Principle 8.1 (**APP 8.1**) and New Zealand Information Privacy Principle 12 (**IPP 12**) will not apply to those disclosures;
- c. countries outside of Australia or New Zealand do not always have comparable privacy protection obligations as Australia or New Zealand in relation to personal information, and you may not be able to seek redress in an overseas jurisdiction; and
- d. in the event that an overseas recipient breaches the APPs or IPPs, as the case may be, the Privacy Laws may not bind that entity, and you may not be able to seek redress under the Privacy Laws.

If you do not want your personal information disclosed to overseas recipients, please let us know immediately.

8. Our Privacy Policy explains how you can access and correct your personal information, and how you can make a complaint if you consider that we have handled your personal information in a way that breaches the Privacy Laws. Our Privacy Policy is available at <https://precision.com.au/privacy-policy> or on request using the contact details in paragraph 1 above.
9. By submitting a general enquiry to us, you acknowledge and agree that you: have read this notice; that your personal information will be collected, used and disclosed in accordance with this notice and as otherwise detailed in our Privacy Policy, to the extent it is necessary; and give your voluntary express consent to us collecting, using, storing, disclosing and disposing of your personal information in this manner.

Part B - Video Surveillance

Precision Group Collection Statement – Video Surveillance

Precision Group of Companies Pty Ltd is a group of Australian-based private property investment companies and includes the companies listed at <https://www.precision.com.au/precision-group-list-of-companies> (**Precision Group, we, us, our**).

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Please read this notice carefully, as it will have important consequences for you in relation to the collection, use and disclosure of your personal information provided to us in connection with our video surveillance on Precision Group's retail and commercial areas including centres.

1. Precision Group is the entity collecting your personal information. You can contact us by email at PrivacyMatters@precision.com.au, or by post at Precision Group of Companies, Level 25, 9 Castlereagh Street, Sydney NSW 2000. In New Zealand, you can contact us by email at info@shore-city.co.nz
2. We will collect your personal information directly from you through video surveillance systems when you enter retail and commercial premises operated by Precision Group including its centres.
3. We collect your personal information for the primary purpose of monitoring activities at those premises for operational, security, safety, and management purposes. Further to this purpose, we may collect and use your personal information to:
 - a. security and safety, including incident management and the investigation or reporting of suspected unlawful activity;
 - b. conducting ground transport activities and managing our parking facilities;
 - c. conducting, monitoring and analysing our business and internal operations, including for training purposes;
 - d. assist a member or officer of a law enforcement or regulatory agency with law enforcement activities;
 - e. protecting, enforcing or defending our legal rights and interests; and
 - f. for analytical purposes, including assessing visitor numbers, characteristics and behaviours (such as visit frequency, preferred times or days of visit, whether visitors attend alone or in groups, browsing and purchasing patterns to assist in improving the Centre;
 - g. any other purpose notified to you and to which you have consented.
4. If we do not collect your personal information in connection with the purposes outlined in paragraph 3, we may not be able to effectively maintain operational, security, safety, and site management measures at a Precision Group premise.

5. We may disclose your personal information to our related entities, third party service providers, and other organisations set out in our Privacy Policy, for the purposes described in paragraph 3.
6. We may disclose your personal information to our related entities and service providers in Australia and New Zealand for reporting, security, administrative and operational support. We take reasonable steps to ensure that personal information disclosed to service providers is handled securely and confidentially, including by using encryption during transmission. We will only disclose your personal information where you have consented to the disclosure of your personal information for use, storage and processing by those overseas recipients.

If you provide us with this consent, you understand and acknowledge that:

- a. your personal information may be disclosed to overseas recipients for purposes in connection with our business operations;
- b. Australian Privacy Principle 8.1 (**APP 8.1**) and New Zealand Information Privacy Principle 12 (**IPP 12**) will not apply to those disclosures;
- c. countries outside of Australia or New Zealand do not always have comparable privacy protection obligations as Australia or New Zealand in relation to personal information, and you may not be able to seek redress in an overseas jurisdiction; and
- d. in the event that an overseas recipient breaches the APPs or IPPs, as the case may be, the Privacy Laws may not bind that entity, and you may not be able to seek redress under the Privacy Laws.

If you do not want your personal information disclosed to overseas recipients, please let us know immediately.

7. Our Privacy Policy explains how you can access and correct your personal information, and how you can make a complaint if you consider that we have handled your personal information in a way that breaches the Privacy Laws. Our Privacy Policy is available at <https://precision.com.au/privacy-policy> or on request using the contact details in paragraph 1 above.
8. By entering a Precision Group premises, you acknowledge and agree that you: have read this notice; that your personal information will be collected, used and disclosed in accordance with this notice and as otherwise detailed in our Privacy Policy, to the extent it is necessary; and give your voluntary express consent to us collecting, using, storing, disclosing and disposing of your personal information in this manner.

Part C - Wi-Fi Service

Precision Group Collection Statement – Wi-Fi Service

Precision Group of Companies Pty Ltd is a group of Australian based private property investment companies and includes the companies listed at <https://www.precision.com.au/precision-group-list-of-companies> (**Precision Group, we, us, our**).

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Please read this notice carefully, as it will have important consequences for you in relation to the collection, use and disclosure of your personal information provided to us in connection with our Wi-Fi Services.

1. Precision Group is the entity collecting your personal information. You can contact us by email at PrivacyMatters@precision.com.au, or by post at Precision Group of Companies, Level 25, 9 Castlereagh Street, Sydney NSW 2000. In New Zealand, you can contact us by email at info@shore-city.co.nz
2. We will collect your personal information directly from you when you access or use the Wi-Fi Service. We may be required to collect your personal information from third parties including our Wi-Fi Service provider, Beonic Group Pty Ltd ACN 165 152 241 (**Beonic**).
3. We collect your personal information for the primary purpose of providing you access to or use of the Wi-Fi Service. Further to this purpose, we may collect and use your personal information to:
 - a. maintain and improve the Wi-Fi Service, our website and our Wi-Fi terms of use;
 - b. monitor and log data transmitted through the Wi-Fi Service for security, performance and legal compliance purposes;
 - c. conduct research, analytics and marketing purposes, including understanding shopper demographics, preferences and usage patterns;
 - d. investigate, or assist with the investigation of, any unlawful or improper use of the Wi-Fi Service; and
 - e. fulfil any other purpose to which you expressly or impliedly consent by agreeing to the Wi-Fi terms of use and using the Wi-Fi Service.
4. We may also use your personal information for direct marketing purposes, including to send you notifications and promotional material about our centres, retailers, products, services, events and offers.
5. The types of personal information we collect may include your name, email address, social media credentials (if applicable), and information pertaining to the device you have used to access our Wi-Fi Service, namely the Media Access Control (**MAC**) address and IP address. If you log in to the Wi-Fi Service using your social media credentials, we may have access to other personal information publicly available on your social media account.

6. If we do not collect your personal information in connection with the purposes outlined in paragraph 3, you may be unable to access or use the Wi-Fi Service at our centres or locations.
7. We may disclose your personal information to our related entities, third party service providers (including Beonic), and other organisations set out in our Privacy Policy, for the purposes described in paragraphs 3 and 4.
8. We may disclose your personal information to our related entities and service providers (including Beonic) in Australia, New Zealand, the Philippines, the United States of America and countries in Europe of America for reporting, security, administrative and operational support. We take reasonable steps to ensure that personal information disclosed to service providers is handled securely and confidentially, including by using encryption during transmission. We will only disclose your personal information where you have consented to the disclosure of your personal information for use, storage and processing by those overseas recipients.

If you provide us with this consent, you understand and acknowledge that:

- a. your personal information may be disclosed to overseas recipients for purposes in connection with our business operations;
- b. Australian Privacy Principle 8.1 (**APP 8.1**) and New Zealand Information Privacy Principle 12 (**IPP 12**) will not apply to those disclosures;
- c. countries outside of Australia or New Zealand do not always have comparable privacy protection obligations as Australia or New Zealand in relation to personal information, and you may not be able to seek redress in an overseas jurisdiction; and
- d. in the event that an overseas recipient breaches the APPs or IPPs, as the case may be, the Privacy Laws may not bind that entity, and you may not be able to seek redress under the Privacy Laws.

If you do not want your personal information disclosed to overseas recipients, please let us know and cease use of our Wi-Fi Service immediately.

9. Our Privacy Policy explains how you can access and correct your personal information, and how you can make a complaint if you consider that we have handled your personal information in a way that breaches the Privacy Laws. Our Privacy Policy is available at <https://precision.com.au/privacy-policy> or on request using the contact details in paragraph 1 above.

By accessing or using the Wi-Fi Service, you acknowledge and agree that you: have read this notice; that your personal information will be collected, used and disclosed in accordance with this notice and as otherwise detailed in our Privacy Policy, to the extent it is necessary; and give your voluntary express consent to us collecting, using, storing, disclosing and disposing of your personal information in this manner.